

Here is the path to file your Unemployment Insurance claim online.


Point your browser to the “NYS Department of Labor Online Services for Individuals” Sign In page:  
[Online Services Sign In](#)

The screenshot shows the NYS Department of Labor Online Services for Individuals Sign In page. At the top, there is a navigation menu with links for Services, News, Government, and Local. Below this is a dark green header with the NYS logo and the text "Department of Labor Online Services For Individuals". The main content area is titled "Unemployment Insurance / JobZone Account Portal". On the left, there is a "NY.gov ID" sign-in form with fields for "NY.gov Username" and "NY.gov Password", a "Sign In" button, and a "Create NY.gov Account" button. To the right of the form, there is a section titled "Use your NY.gov ID to sign in to your online account with the Department of Labor or create a new account in the NY.gov ID box to the left." Below this, there is a list of links: "With an online account, you can...", "If you already have an NY.gov ID...", "If you do not have an NY.gov ID...", "Still need help?", and "Important Reminders". At the bottom of the page, there are links for "Contact Us", "Accessibility Policy", "Privacy Policy", and "Document Readers".

After entering your NY.gov Username & Password, you will be brought to the “My Online Services” information page.

(Note: If you do not have an NY.gov Account, you will need to create one.)

This is the information page you are brought to:



[Services](#)   [News](#)   [Government](#)   [Local](#)

Department of Labor

[Messages](#)   [Michael](#)   [Sign Out](#)   [Traduclr](#)

[Home](#) > [My Online Services](#)

**My Online Services**

**Messages** ▼

i You have no messages.

[Go To My Inbox](#)

**Online Forms** ▼

You have 0 pending forms

Forms Available For:

- Unemployment Insurance Forms
- Labor Standards Forms
  - 15-day Child Performer Permit Application

[Go To My Online Forms](#)

**Most Recent Postings** ▼

There are 49 new jobs that match your profile in your area!

Job Title	Location	Posted
<a href="#">regional director_sourcing_strategy</a>	Albany, NY	05/08
<a href="#">Regional Director, Alliances Business Development</a>	Albany, NY	05/08
<a href="#">Commercial Execution Manager (Mitek) - Northeast - DePuy Synthes Sales</a>	NY	05/08
<a href="#">Accenture Strategy - Financial Services/Insurance Strategy Senior Manager</a>	Albany, NY	05/08

[Search More Jobs](#)

**Important Information** ▼

- [You may not be eligible for benefits when outside the United States...](#)
- [Beware of text messages, email and phone scams](#)
- [Beware of companies charging...](#)
- [Verify receipt of benefits...](#)
- [Work Search Requirements](#)
- [Resources for Families](#)

**JobZone** ▼

Manage your career, organize your job search, and plan for the future with JobZone.

- Online tools to explore occupations
- Create or upload resumes
- Search for jobs using keywords or our SMART resume based matching

Choose the JobZone button to get started!

[JobZone](#)

**Unemployment Insurance** ▼

**Services**

- File a Claim
- Claim Weekly Benefits
- View Payment History
- Direct Deposit
- View / Print 1099-Gs
- Change Tax Withholding

[Unemployment Services](#)

**Tools**

[Work Search Record](#)

**Employment Services** ▼

- [Career Center Locator](#)
- [Employability Score](#)
- [Career Center Events and Recruitments](#)
- [Military to Civilian Occupation Translator](#)
- [CareerZone](#)
- [Prevailing Wage](#)
- [Self-sufficiency Estimator](#)
- [Self-Employment Assistance Program](#)

**Labor Standards** ▼

Online Forms for the Division of Labor Standards

- 15-day Child Performer Permit Application

[Labor Standards Forms](#)

Once you select Unemployment Services in the lower right (from the previous page), you get to a page where you enter your Social Security number:

The screenshot shows the New York State Department of Labor website. At the top left is the New York State logo. A navigation menu includes 'Services', 'News', 'Government', and 'Local'. A dark green header bar contains the Department of Labor logo, the text 'Department of Labor Online Services For Individuals', and user options: 'Messages', 'Michael', 'Sign Out', and 'Traducir'. Below the header, a breadcrumb trail reads 'Home > My Online Services > Unemployment Insurance Claimant Information'. The main heading is 'Unemployment Insurance Claimant Information'. A blue information box contains the text: 'You might have to enter your Social Security Number (SSN) more than once because when we process your initial application for UI benefits, we also verify that your SSN is correct and really yours. This step ensures your protection from identity theft. Once your application is successfully processed and you sign in with a NY.GOV ID, you will not have to enter your SSN again.' Below this is the 'UI Claimant' section with two input fields: 'Social Security Number \*' and 'Confirm Social Security Number \*', each with a 'Show' button. A 'Submit' button and a 'Cancel and Return' link are positioned to the right. The footer contains links for 'Contact Us', 'Accessibility Policy', 'Privacy Policy', and 'Document Readers'.

After entering your Social Security number, you are brought to this page:

[Home](#) » [My Online Services](#) » Unemployment Insurance Claimant Information

### Unemployment Insurance Claimant Information

**ⓘ** You are required to create a 4-digit Personal Identification Number (PIN) in order to use this system. Your PIN is a private electronic signature. The use of your mother's maiden name and your PIN is required for security purposes.

The PIN you create is important to remember. You will need it if you call the Telephone Claims Center (TCC). You are responsible for the use of your PIN. Never share your PIN with anyone. You could lose up to 20 weeks of benefits if you allow another person to use your PIN.

If you cannot use our system without the help of another person, you must make sure you are present each time that person enters our system for you. This includes entering your Username and Password. You will be responsible for your helper's actions. You may be subject to penalties, including loss of benefits, if you are not present.

#### UI Claimant


4-Digit PIN \*  [Show](#)

Confirm PIN \*  [Show](#)

Mother's Maiden Name \*  [Show](#)

Confirm Mother's Maiden Name \*  [Show](#)

Captcha \* [?]

I'm not a robot  [Privacy](#) - [Terms](#)

After entering your PIN, Mother's Maiden Name and doing the 'captcha,' you are brought to the Unemployment Services page where you can select 'File A Claim.'

